Instructions on Withdrawal

Right of withdrawal

You have the right to withdraw from this contract within 14 days/1 month without giving any reason.

The withdrawal period will expire after 14 days/1 month from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the goods.

To exercise the right of withdrawal, you must inform us:

Vmaxx GmbH & Co. KG
Markus Ruebsam
Hans-Boeckler-Strasse 9
D-40764 Langenfeld
widerruf@vmaxx.de, Tel. +49 (0)2103 - 33 49 29

of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post or e-mail). You may use the attached model withdrawal form at the end, but it is not obligatory.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement. We will pickup the delivered goods. We take return mailing cost of the delivered goods.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

End of Instructions on Withdrawal

Goods that were customized to customers specifications as well as audio and video or software items that have been opened may not be returned.

Withdrawal Form

(complete and return this form only if you wish to withdraw from the contract.)

To Vmaxx GmbH & Co. KG Markus Ruebsam Hans-Boeckler-Strasse 9 D-40764 Langenfeld widerruf@vmaxx.de

I/We (*) hereby give no(ce that I/We (*) withdr following goods (*)/for the provision of the following goods (*)	
Ordered on (*)/received on (*):	
Name of consumer(s):	
Address of consumer(s):	
Signature of consumer(s) (only if this form is no(fied on paper)	
Date:	-
(*) Delete as appropriate.	